



MK Beauty COVID-19 Prevention Protocol.

Patients Policy:

We understand that you may have lots of questions and concerns surrounding the Corona virus. We are closely monitoring the recommendations of the Ohio Health Department and the CDC.

We want you to be rest assured that we are committed to our patients and will continue to evaluate and treat patients on a daily basis.

For the safety of the community, our patients and our staff we are asking that patients ‘self-evaluate’ prior to coming to a scheduled appointment or into our clinic. If you are experiencing signs of illness or have recently traveled to an area affected by the Corona virus, please let us know when you call in or present to the clinic.

Signs to look for:

- fever of 100.4 or higher
- cough
- shortness of breath
- chills
- sweats
- fatigue
- runny nose
- sore throat
- body aches

Patient Protective Measures:

- No waiting room.
- Stay outside until MK team member greets you at the front door.
- Appointment Policy: Our appointments will now be spaced apart. The extra time in-between appointments will allow for our patients to follow social distancing guidelines. This new procedure minimizes traffic flow and prevents patients from arriving or departing from the lobby at the same time. (Early arrivals may choose to wait in the car until 5 minutes prior to their scheduled appointment time.)

- As soon as the patients enter the building, our office coordinator will greet them. The patient will be given a mask if they do not have one. The patient will be directed to the area to get temperature take.
- Temperature Screenings: When an employee or patient enters the building, they will have their temperature taken with a digital, no-touch thermometer. The test will be administered in the lobby by the front door. These procedures will remain in place until deemed no longer necessary.
- If the client has a temperature of 100 degrees or higher, s/he will be asked to leave the premises immediately. Patients can reschedule their appointment when they have gone at least 48 hours without fever. (Patients can also return with a physician's note indicating they are symptom-free.)
- After patients leave the testing area, MK team member wearing gloves will immediately sanitize the chair, the door handles, and any other area that the client may have touched. The MK team member will then dispose of the gloves in the hazardous materials disposal receptacle.

Hygiene and PPE and Prevention

- Before opening each day, staff will have their temperature taken and make sure no medical issues to address.
- Any staff member who has a temperature will not be allowed to work. They must have gone 48 hours without a fever in order to return to work.
- There will be mandatory use of hand sanitizer by all staff and clients upon entering the building.
- Medical Providers and staff will all wash their hands with antibacterial soap for at least 20 seconds before and after each treatment. Estheticians must wear gloves before commencing treatment and dispose of them promptly afterwards.
- As we will be following CDC recommendations, all of our staff members will wear disposable masks. Masks will be available for any client receiving services.
- Staff including massage therapist will wear masks with every contact with patients. Aesthetician will wear also a face shield for more protection during treatments.
- In addition to these everyday steps, it is also required to be extra diligent to ensure associates exhibiting any signs or symptoms of illness (including acute respiratory illness) will remain home. Likewise, if a client with an upcoming appointment is not feeling well, they will be asked to give the Mk beauty a call. We will be happy to reschedule the appointment.

Cleaning and Disinfecting

Based on research, we have developed the following protocols adhering to the CDC's guidelines for cleaning and disinfecting our facilities. We will be using EPA-registered disinfectants that are approved for COVID-19 disinfection.

- After removing the sheets, staff will spray tables and wipe down headrests. Lotion bottles, skin care product bottles, and stretch equipment are wiped down with a disposable disinfectant and sanitizing clothe.
- Staff will wipe down all high-touch areas including interior door knobs and light switches with an industrial-grade disinfectant.
- Staff will wipe down the client's chair and/or clothes' rack with an industrial-grade disinfectant.
- After cleaning and disinfecting the room, staff will remake the bed with new sheets and blankets in preparation for new clients.
- After each use by either client or staff, the restroom will be completely disinfected. An industrial-grade cleaning solution will be used on toilets, sinks, and mirrors. The doorknobs, light switches and wall handles will all be sanitized.
- After any staff or client enters or leaves the spa, all door handles inside and out will be wiped down and disinfected. The pos system and front desk will also be wiped down and disinfected after being touched.
- At the end of each day, staff will sweep and mop the floors with an industrial-grade disinfectant. All walls, shelves and displays will be cleaned and disinfected.
- All of our linen / towels will be provided and serviced on daily basis by Morgan Services to maintain super clean environments.
- Air filters will be changed regularly according to manufacturer's directions. Air purifiers will be in use and they will be located in common areas.